FAMILY SUPPORT STANDARDS IMPLEMENTATION DIAGRAM

Last revised: 9/22/11

SAN FRANCISCO FAMILY SUPPORT NETWORK

SFFSN Family Support Standards

Designed as a tool for planning, providing, and evaluating quality services.

4 Sections:
A. Family Centeredness
B. Diversity
C. Community Building
D. Evaluation

- Based on the 9 Family Support Principles
- 12 Standards
- 40 Indicators (Minimum & High Quality)
- High Quality Indicators build on the Minimum Indicators being met first

Training

Standards Certification Training

- Full-Day
- Participants receive a certificate valid for 2 years

Tools: Workbook, Training binder

Additional Trainings & Technical Assistance

- Supplemental in-depth trainings on topics from each of the 4 sections
- Individual TA to Programs

Standards Re-Certification Training

- Half-day
- Participants receive a certificate valid for 2 years

Tools: Workbook, Training binder

Evaluation

Program Self-Evaluation Tool

- Programs encouraged to self-evaluate annually

Participant Assessment Tool

- 12 Questions
- Measures how well the program is meeting Standards from families' perspectives
- Available in English, Spanish, and Chinese

Staff Self-Reflection Checklist

- 12 Questions
- Daily reminder to implement Standards

Funder Tool

- Funder tool is the same as the Program self-evaluation tool but rolls up into a numerical rating

Membership

SFFSN Member Agreement

- Commitment to Implement the Standards
- Key management and direct service staff trained and certified
- Annual Standards program review

http://www.sffsn.org